



Brussels, Charlemagne | February 1 & 2

# Wifi4EU project: A case study













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#### The Idea







"Everyone benefiting from connectivity means that it should not matter where you live or how much you earn.

So we propose today to equip every European village and every city with free wireless internet access around the main centres of public life by 2020."



### The Idea (level 2)



### **Direct impact on EU citizens and communities**



Investing € 120 million in a WiFi4EU voucher scheme will result in

...connecting 6.000-8.000 communities



### The Set-up



### **Cooperation between DG CNECT and DIGIT**

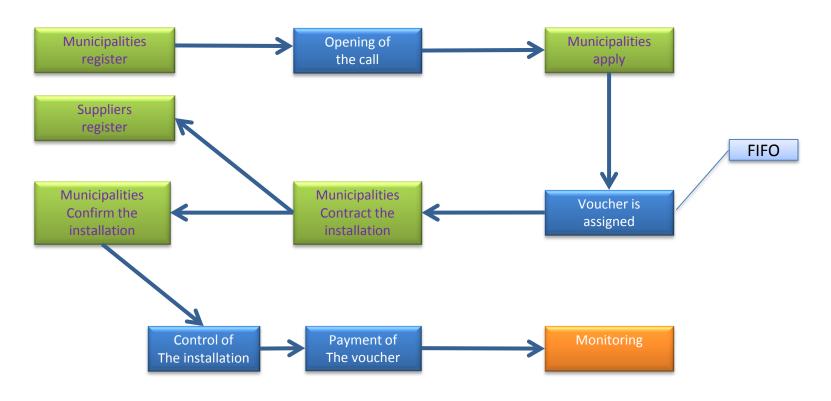
The Wifi4EU project was created where

DG CNECT delivers the business requirements and DIGIT delivers the IT solution



### **The Process**







# **The Methodologies**



	PM <sup>2</sup>	Agile@EC	ВРМ
<ul><li>Gove</li><li>Plant</li><li>Stake</li><li>Logs</li><li>Dash</li></ul>	agement ernance	<ul> <li>Items List (aka Backlog)</li> <li>Iteration (aka Sprint)</li> <li>Daily standup via skype</li> <li>Review meeting</li> </ul>	<ul><li>Business analysis</li><li>Process flows</li><li>High level design</li></ul>

### The Tools for PM



Tool	Used for
Confluence	Document repository Communication platform Timesheets Dashboard
Jira	Items List (Backlog) Iteration (Sprint) Tasks Story points
Excel	PM <sup>2</sup> Logs

### **Stakeholders**



# Too many to list Lots of internal and external stakeholders



### **Risks/Issues**



## The normal ones:

- Scope : Started before the legal documents
- Timing: a bit too short

# Some specific :

- Open system ⇔ security
- 24 languages
- Link with financial system
- Manage expectations



### **Normal questions**



- Do we know what we are doing?
  - Yes because we are professionals and we have a project charter
- Do we know why we are doing it?
  - To give something back to the European citizens
- Is this a task for them or for us?
  - We work as a team but ...
- Should I be involved?
  - We keep you in the loop
- Is there life after the project?
  - Suggest to come back in 6 months and then we will know



### **Some Mindsets**



- Apply PM<sup>2</sup> best practices to manage projects.
- Remain mindful that methodologies are there to serve projects and not the other way around.
- Maintain an Outcomes orientation in relation to all project & project management activities.
- Foster a project culture of clear Communication (with all levels)
- (Dare to) Invest in developing those competences required to become better project contributors.
- Involve project stakeholders in the organizational change needed to maximize project benefits.
- Limit the number of Surprises





## Conclusion(s)



### **Facts**

- Highly volatile project
- Political uncertainties
- Changing governance
- External stakeholders
- Regular scope changes

# **Advantages of the Methodology**

- Templates: stakeholder matrix, logs
- Transition and handover
- Tools & techniques => Communication
- Mindsets are helping to keep the ship in the right direction
- Support team ready for you







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